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Certificate of Transmission under 37 CFR 1.8 Attention: Customer Service TC2100 Fax No.: (571) 273-8300 I hereby certify that this correspondence is being facsimile transmitted to the United States Patent and Trademark Office 07/26/2005 Date Sheri Beasley Typed or printed name of person signing Certificate 831-726-1457 Registration Number, if applicable **Telephone Number** Note: Each paper must have its own certificate of transmission, or this certificate must identify each submitted paper. Total Sheets Transmitted - 2 sheets 1. Request for Status - 1 sheet 2. Certificate of Transmission - 1 sheet Thank you. If you do not receive all pages please call me at (831) 726-1457. Patricia Lambuth

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Art Unit: Unknown Examiner: Unknown

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In Re:

Leo Chiu

Case: Serial No.: P8108 10/613,857

Filed:

07/02/2003

Subject:

Behavioral Adaptation Engine for Discerning Behavioral

Characteristics of Callers Interacting With an VXML

Compliant Voice Application

Commissioner for Patents PO Box 1450 Alexandria, VA 22313-1450

Dear Sir:

Request for Status

Applicant respectfully requests a status of the above-mentioned application. We have not received an office action for this case. Please inform us as to when we can expect an action from the USPTO.

Respectfully submitted, Leo Chiu

Donald R. Boys

Reg. No. 35,074

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